

ATTACHMENT A
STANDARD QUESTIONS
(Attached)

Appendix A

Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

Waiver of 83 Ill. Adm. Code Part 250 – Books and Records. Applicant requests a waiver of the requirement that Applicant keep its book and records in the State of Illinois because special circumstances exist making this requirement burdensome for Applicant. Applicant does not intend to open an office in Illinois, nor will it employ individuals or engage agents in Illinois who would obtain corporate records. Applicant requests permission to keep its books and records in Washington, at its head office, 3875 Steilacoom Blvd. S.W. #A, Lakewood, WA 98499.

Waiver of 83 IAC Part 710 - USoA. Applicant requests a waiver of the requirement that it maintain its accounts according to USoA, with the understanding that Applicant will maintain its accounting records according to Generally Accepted Accounting Principles. Applicant will maintain its records in sufficient detail to comply with all applicable tax laws.

Waiver of Section 735.180 – Directories. Applicant requests a waiver of the requirement that it publish and distribute directories. As a competitive carrier, Applicant does not publish a directory. Applicant will ensure that its customers obtain a listing in Ameritech's directory and that customers who have not requested unpublished telephone numbers are listed in Ameritech's directory assistance.

Waiver of 73 Ill. Adm. Code Parts 725.500(o) and 725.620(b) – Deployment of Call Boxes for 9-1-1. Applicant requests a waiver of the requirement that it maintain call boxes as part of its 911 system. Applicant will utilize Ameritech to provide 9-1-1 services to its customers pursuant to interconnection agreement and call boxes are provided and maintained by Ameritech as part of the 9-1-1 system.

2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?

Applicant does not bill for pay-per-call services.

3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?

Applicant will comply with 83 Ill Adm Code Part 705.

4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?

Applicant will abide by 83 Ill Adm Code Part 735, except for. 732.180 for which Applicant has requested a waiver.

5. Will your company abide by 83 Illinois Administrative Code Part 732, "Customer Credits"?

Applicant will abide by 83 Ill. Adm code Part 732.

6. Who will provide customer repair service for your company?

Repair service will be provided by Ameritech.

7. How many people does the company employ?

Applicant employs 60 people, all of whom are located at Applicant's head office in Lakewood, WA.

8. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?

Yes, when applicable.

9. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

Yes.

10. Does your company plan on filing to become an Eligible Telecommunications Carrier?

Applicant may file to become an Eligible Telecommunications Carrier.

11. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier?

Applicant realizes that it cannot obtain reimbursements for Lifeline and Link-Up programs if it is not an eligible carrier.

12. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?

Yes.

13. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?

Yes.

14. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

Yes.

15. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?

Yes. See Appendix 1 to this Attachment A.

16. How does your company plan to solicit customers once it begins to provide local service?

Applicant advertises its services by television commercials that invite consumers interested in subscribing to its services to contact the carrier at its toll-free telephone number, 800-923-8375.

17. Has your company provided service under any other name?

Prior to incorporation, the applicant did business as Stan Efferding d/b/a Vilaire. The name under which Vilaire was incorporated in Washington is VCI Company. Where Vilaire's corporate name is available, Vilaire does business as VCI Company. Because of name conflicts at the secretary of state, the company provides service as Vilaire Communication Company in Minnesota and VCI Company d/b/a Vilaire in California.

18. Have any complaints or judgements been levied against the company? (Instate, out-of-state, or FCC).

See Attachment F.